

ORIGINAL



0000128231

**Arizona American Water
W-01303A-10-0448
In Opposition**

Gary Pierce
Arizona Corp. Commission
Commissioner Wing
1200 West Washington
Phoenix, AZ 85007-2996

Dear Commissioner Pierce,

I am writing to let you know I am strongly against the proposal of the Arizona American Water Company raising the water rates in Surprise by 82.89%. And not only that, but keep in mind even if an agreement is met to lower the amount by half to 41%, that is still a huge addition to our water bill. Please do the right thing by standing up for the city of Surprise and her citizens.

Also take under consideration that this not only affects a family in their home, but also the Home Owners Association where their home is located. So we will be hit twice by higher water bills.

At a time when our country is facing a financial crisis is not the time to side with big business and leave the hard-working citizens to fend for themselves.

Please think this over and do the right thing. DO NOT SUPPORT the increase proposed by Arizona American Water.

Thank you.

Sincerely,

Marcia M. David

Marcia M. David

Arizona Corporation Commission
DOCKETED

AUG 10 2011

DOCKETED BY	<i>[Signature]</i>
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ARIZONA CORPORATION
COMMISSION
DOCKET CONTROL

2011 AUG 10 A 11:55

RECEIVED

To: Gary Pierce, Commission Chairman

Arizona Corporation Commission
Commissioners Wing
1200 W. Washington - 2nd Floor
Phoenix, Arizona 85007

August 5, 2011

Subject: Data from public form- Docket # W-01303A-10-0448

Dear Commissioner,

I am writing to you and the other members of the Arizona Corporation Commission to protest the 82.89% proposed rate increase for my household water in Sun City Grand. My normal water usage runs approximately 3 to 5 thousand gallons per month for a cost of \$263 per year. Arizona American Water Company (AAWC) who was given the stewardship of providing water to our community wants to add an additional \$218 per year to my bill. This sum is according to Pat Dillon, the Treasurer of our HOA, to be paid in perpetuity. AAWC built the White Tank Water Treatment facility starting in 2007, for \$63.9 million. When we moved to SCG in June of 1998, the development had enough well water on the property to last 100 years. As original owner, we paid a hook up fee to use the well water. AAWC provides only 11% of CAP water to our community but expects us to pay 82.89% of the cost of their management decision to build a 30 billion gallon treatment plant when the anticipated West Valley growth never materialized. The cost of the plant was to be paid by hook up fees to those newly built homes, land developers and businesses that have not been built to date. AAWC said that they notified home owners in the Agua Fria Water District by inserting a notice of a proposed rate increase in our monthly water bill. AAWC currently does not mention anywhere on the water bill that my house is indeed in the Agua Fria Water District. To grant an increase of that magnitude to customers who only use 11% of the CAP water processed by AAWC and to expect us to pay the increase forever is both unfair and probably illegal. The admission by AAWC that they plan to be acquired by a Canadian company shortly, makes us wonder if this 82.89% rate increase makes their balance sheet look much more attractive to the perspective buyer, instead of a \$63.9 million note that needs to be paid off.

Please reject this proposed rate increase and instruct AAWC to charge the users south of Waddel Road, for whom AAWC originally built the White Tank Treatment facility.

Sincerely,

Paul A. Dudle *Lola M. Dudle*

Paul & Lola Dudle

August 9, 2011

Mr. Gary Pierce
Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007

Dear Mr. Pierce,

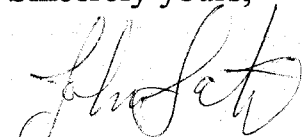
In response to Arizona American Water's request for an 82.89% increase, I find such a request totally unreasonable. I believe the company made an enormous speculative mistake. They gambled that home building in our area would continue. A new water treatment facility was built in spite of warning signs that a building slowdown, if not a stoppage was likely.

Now Arizona American Water wants the existing customers to pay for their bad judgment. They want us to pay for customer usage that never materialized. Haven't we suffered enough in our country for official incompetence?

As a resident of Sun City Grand, I am asking the commission to deny this increase or any increase. I will support my community's position to stop this increase with legal representation if necessary. I will alert my state representatives of this travesty and request their help. This is not the time to raise anything.

Thank you for your attention.

Sincerely yours,



John Salute

Antonio Gill

From: caapperson@cox.net
Sent: Wednesday, August 10, 2011 11:17 AM
To: Pierce-Web; Stump-Web; Kennedy-Web; Newman-Web; Burns-Web; Utilities Div - Mailbox
Subject: Docket Nos. SW-01303A-09-0343 and W-01303A-09-0343

August 10, 2011

Arizona Corporation Commission
c/o Consumer Services Division
1200 West Washington Street
Phoenix, Arizona 85007

Subject: Docket Nos. SW-01303A-09-0343 and W-01303A-09-0343

Dear: Chairman Gary Pierce, and Commissioners Paul Newman, Brenda Burns, Bob Stump, and Sandra Kennedy

I am a resident of Corte Bella. Corte Bella is an age restricted (55+) community within the Anthem/Agua Fria Wastewater District.

The Arizona Corporation Commission (ACC) approved the consolidation of the Anthem/Agua Fria Wastewater District nearly ten (10) years ago. Recently, at the request of Anthem residents, the ACC is considering a proposal to deconsolidate the District. Deconsolidation will result in a 139.7% increase in wastewater rates for the newly proposed Agua Fria Wastewater District and a mere 15.5% increase in wastewater rates for the newly proposed Anthem Wastewater District.

If the deconsolidation of this district is approved the average annual wastewater bill for my home will increase by approximately \$500. In addition to this proposed wastewater fee increase I am already facing a proposed 82.9% increase in my water rates as part of Docket No. W-03103A-10-0448. The combined annual impact will be approximately \$800. The amount of this increase is a major impact to my budget.

I strongly urge you to not approve the deconsolidation of the district under these circumstances or take any actions that would impact my financial situation so severely.

Sincerely,
Carol A Apperson

Sun City West.

Antonio Gill

From: Traci Tuor [tracituor@hotmail.com]
Sent: Wednesday, August 10, 2011 11:09 AM
To: Pierce-Web; Stump-Web; Kennedy-Web; Newman-Web; Burns-Web; Utilities Div - Mailbox
Subject: DECONSOLIDATION OF ANTHEM/AGUA FRIA WASTEWATER DISTRICT Docket Nos. SW-01303A-09-0343 and W-01303A-09-0343
Attachments: ACCcomplaintform.pdf

Attached is the ACC Complaint Form that I tried to e-mail through your website. It did not allow me to e-mail it so let me rephrase what I've written.

Our Community was dealt a blow one year ago with water rates being doubled. It is outrageous and extremely hurtful to retirees on a fixed income that another water rate increase of nearly 83% is being proposed, much less considered in light of what was approved a year ago. Now this proposal to deconsolidate the wastewater district will result in wastewater rates increasing by nearly 140% since 2010. It appears that our community is being singled out to bear the load for the entire Agua Fria water district while the Anthem community benefits greatly if a new Anthem Wastewater District is created. Should this be approved our household will be faced with cutting back on all of our activities which help support the economy of our area. Our recreational activities will face a significant cut back. Dining out will be minimal. Preventive medical and dental care will be put off. Our household is on a fixed income and with the state of the economy we are already faced with reduced income from our retirement plans. We retired to Sun City West because of the comfortable lifestyle and feel of the area. If this deconsolidation is approved our entire community will suffer the economic effects. Our homes' values, already diminished by the market, and the doubling of our water rates last year, will suffer even more, making it impossible to sell our home should we decide that we cannot afford to live in Arizona any longer. Our spending cuts will result in less sales tax revenue.

What justification can there possibly be to increase rates to this extent? This proposal to deconsolidate is political at best, and suspicious at worst. The ACC approved the current makeup of the Anthem/Agua Fria wastewater district ten year ago. Spreading the burden of reasonable rate increases over the entire district was deemed appropriate then. Now we have unreasonable rate increases proposed every year - and we are unfairly targeted to carry the entire burden as proposed.

What has changed since then, or who has joined the ACC since then? It seems to me that a thorough review of who on the ACC stands to benefit personally from this deconsolidation should be done. We certainly do not use nearly 83% more water since the last doubling of our water rates a year ago. AND we certainly do not have nearly 140% more waste water. Finally it is ludicrous to assume that all water coming into our property flows back out through waste water.

My husband and I hope that reason prevails over politics and the current consolidation of the water district remains intact in order to spread reasonable increases over all those who benefits from our precious resources. Thanks for your consideration.

Theresia Tuor

Antonio Gill

From: rmandell@cox.net
Sent: Wednesday, August 10, 2011 10:54 AM
To: Pierce-Web; Stump-Web; Kennedy-Web; Newman-Web; Burns-Web; Utilities Div - Mailbox
Subject: Docket Nos. SW-01303A-09-0343 AND W-01303A--9-0343

DOCKET SW-01303A-09-0343

I am a 7-year homeowner of the Corte Bella community and am VERY concerned about the proposed increase in wastewater bills for all residents. The possibility of at least \$40 more per month (close to \$500 annually) is just not reasonable or fair. That would be a 140% increase in wastewater rates since last year. Unheard of.

DOCKET W-01303A-10-0448

The proposed wastewater increase is bad enough, but to think that there may be an increase of up to 83% in my monthly water rates is outrageous!

I am retired and on a fixed income. I understand costs rise, but I believe it is your responsibility to ensure increases are monitored and are justified. That is why I voted for you. Please give your utmost attention to these two dockets and rule in favor of me and other homeowners of Corte Bella to have FAIR AND REASONABLE INCREASES.

I urge you: DO NOT LET THE DECONSOLIDATION OF THE ANTHEM/AQUA FRIA WASTERWATER DISTRICT go through.

Thank you.

Robin Mandell

Antonio Gill

From: rickaren@cox.net
Sent: Wednesday, August 10, 2011 10:53 AM
To: Pierce-Web
Subject: Water rate increase

Dear sir,

We are on social security and have had no raise in pay for the past 2 years because the government tells us the cost of living has not increased. We expect this to be repeated for next year as well. HOWEVER- our car and home insurance has gone up, food has gone up drastically, and not to mention the price of gasoline for our car.

Please do not let AZ american water hike our water rates as they purpose to do.

Our thanks,

Richard and Karen Lackey

Surprise, AZ

Antonio Gill

From: Sanford L Beard [slbeard@us.ibm.com]
Sent: Wednesday, August 10, 2011 10:35 AM
To: Pierce-Web; Stump-Web; Kennedy-Web; Newman-Web; Burns-Web; Utilities Div - Mailbox
Cc: Yvonne Beard
Subject: RE: Docket No. SW-1303A-09-0343 and W-1303A-09-0343

As residents of Corte Bella, we are very concerned that the proposed district de-consolidation proposal will unreasonably and adversely impact us and our neighbors at Corte Bella. While we can understand a moderate increase in water rates justified by inflation or other moderate cost increases, the increase resulting from this district de-consolidation is neither justified nor reasonable. Many of us are on fixed incomes and cannot absorb this level of increase particularly since it is completely unnecessary. It is simply an attempt by a group of residents at Anthem to limit their exposure to a rate increase at the expense of others. There is no other rationale; there is no other motive. Based upon the information provided by our attorney, our waste water rates would increase 139.7% should this district de-consolidation be enacted. Anthem residents would see an increase of only 15.5%. That means that we would see 9 times the rate increase seen by the group that initiated the district de-consolidation. We respectfully ask that you defeat this de-consolidation proposal.

Sanford L and Yvonne Beard
22320 North Padaro Drive
Sun City West, AZ

Antonio Gill

From: Ron Lidskin [rml1717@cox.net]
Sent: Wednesday, August 10, 2011 10:24 AM
To: Pierce-Web; Stump-Web; Kennedy-Web; Newman-web@azcc.go; Burns-Web; Utilities Div - Mailbox
Subject: Docket Nos SW-01303A-09-0343 and W-01303A-09-0343

Sirs:

As a Corte Bella resident, my wife and I are totally against the deconsolidation proposal. It would create an additional hardship on us and a deterrent to selling our home when the time comes. We are voicing our concerns in the matter in the hopes that it will reach your ears to take appropriate action and not approve the deconsolidation.

Thank you,

Ronald and Susan Lidskin

Antonio Gill

From: edupke@cox.net
Sent: Wednesday, August 10, 2011 10:26 AM
To: Pierce-Web; Stump-Web; Kennedy-Web; Newman-Web; Burns-Web; Utilities Div - Mailbox
Cc: robrials@msn.com
Subject: Docket Nos. SW-01303A-09-0343 and W-01303A-09-0343 and W-01303A-10-0448

Ladies and Gentlemen of the Corporation Commission -

Please consider this letter in opposition to the proposed deconsolidation of the Anthem / Agua Fria Wastewater district set up nearly 10 years ago and to the usurious rate increase proposed by Arizona American Water in Docket W-01303A-10-0448.

I live in a Corte Bella home with a small lot. Only my wife and I live there. Our children are grown and gone. This February, we incurred a 40% increase in our sewer rates. No changes have been made to our system. There was no tangible evidence of the need for this increase, yet it occurred. My monthly water charge (we have no pool) is already \$125 per month. If you approve the proposed \$18 million annual increase requested by Arizona American Water (Docket Nos. W-01303A-10-0448) and the deconsolidation of the district, my bill will be over \$200 per month. It is my understanding that our neighbors in Sun City West just across Deer Valley Road pay about \$50 per month. Something is VERY wrong.

A number of years ago, Pulte sold our water rights to Arizona American Water. This scam inflated the cost of providing water to us. It should not be allowed to continue. If Arizona American Water paid too much to Pulte, that cost should be written down to current value as evidenced by the cost paid by Sun City West residents. Now, Arizona American Water is about to be sold for a new inflated price that will theoretically drive up our cost again. Nothing has changed but the costs are being artificially inflated.

Further, it is not realistic that the cost of water in the Agua Fria district should be significantly higher than the cost of water in Anthem. If sewer lines and infrastructure have to be built 30 miles north, that cost has to be greater than comparable facilities in the Agua / Fria district. It does not make sense that wastewater rates in the Agua / Fria district should increase 140% while anthem rates increases only 15%.

As an Arizona Certified Public Accountant, I urge you to look carefully into the overall cost of this system. Much like the inflated costs and spending being perpetrated by our Federal government, these costs are substantially out of line. Water cost is water cost is water cost and inflated numbers shouldn't be allowed to taint the true numbers. In the 2010 election, three of you were elected to "watch out" for consumers and to be our first line of defense against inflated numbers. We expect you to do your job. If you need assistance analyzing the numbers, I volunteer to assist you and I am certain we could find other CPAs to help.

Thank you for considering the serious issues discussed in this email and for your service to our state.

Edward J. Dupke, CPA/ABV/CFF, ASA

Antonio Gill

From: John Olson [jack.sandy.olson@gmail.com]
Sent: Wednesday, August 10, 2011 10:15 AM
To: Pierce-Web; Stump-Web; Kennedy-Web; Newman-web@azcc.com; Burns-Web; Utilities Div - Mailbox; communication@cortebellacca.com
Subject: Docket Nos. SW-01303A-09-0343 and W-01303A-09-0343
Attachments: PublicCommentForm az wastewater.fdf

Please read attached Public Comment Form

I respectfully urge you deny the requested deconsolidation of the Anthem / Agua Fria Wastewater District. If deconsolidation is approved, the average wastewater bill for Corte Bella residents will increase by \$40.37 a month - an annual increase of \$484.44 per household. The ACC needs to understand that Corte Bella residents cannot handle such a drastic increase in their monthly utility bills. We are on a fixed retirement income and if approved will likely result in our need to sell our house and move to a more affordable area to live. This will make worse an already horrible housing market. In addition to this case, Corte Bella residents are also facing a proposed 82.9% increase in water rates as part of Docket No. W-01303A-10-0448. This will increase the average water bill by 25.13 a month. The ACC approved the makeup of the Anthem / Agua Fria Wastewater District nearly ten (10) years ago. Yet, at the request of Anthem residents, the ACC is now considering a proposal to deconsolidate the District. Deconsolidation will result in a 139.7% increase in wastewater rates for the new Agua Fria Wastewater District and a mere 15.5% increase in wastewater rates for the new Anthem Wastewater District. The ACC should not approve deconsolidation under these circumstances. A large percentage of Corte Bella residents reside at Corte Bella only in the cooler months (5-6mos). Yet they are forced to pay the exorbitant wastewater fees, even though they are not using the sewer sysem. They only use a drip system to keep their desert landscape alive. This is akin to taxation without representation! When not in Az, we reside in a city where the combined water and sewer bills rarely exceed \$30 per month. When we are in Az., we are only charged an administrative fee of less than \$3 per month. Something is wrong when an Az private corporation is allowed to charge these fees. How do you justify approving these rates and allowing them to charge us for sewers we are not using. The make up of Anthem is primarily full time residents made up of working families. Corte Bella should not be subsidizing Anthem. This is unfair. Please vote no to deconsolidate.

Thank you,
John Olson

Antonio Gill

From: Jim Tuor [jtuor@hotmail.com]
Sent: Wednesday, August 10, 2011 9:35 AM
To: Pierce-Web; Stump-Web; Kennedy-Web; Newman-Web; Burns-Web; Utilities Div - Mailbox
Subject: DECONSOLIDATION OF ANTHEM/AGUA FRIA WASTEWATER DISTRICT

Re: Docket Nos. SW-01303A-09-0343 and W-01303A-09-0343

I am a 68 year old resident of Corte Bella and I am strongly objecting to the "Rate Rape" proposed by the deconsolidation of the Agua Fria Wastewater District as described in the aforementioned Docket numbers

My supplier is Arizona American Water, Account Number 23-0349272-8

Most of the residents of Corte Bella are retired seniors on fixed incomes and this outlandish and abnormal rate increase is unacceptable.

Let us spread the "hurt" over all the areas within the Aqua Fria District to make it a fair, equitable and more tolerable financial burden.

If deconsolidation is approved, the average wastewater bill for Corte Bella residents will increase by \$40.37 per month, an annual increase of \$484.44 per household.

In addition to this case, Corte Bella residents are also facing a proposed 82.9% increase in water rates as part of Docket No W-01303A-100448. This would increase the average water bill by \$25.13 a month. This would follow a doubling of our water rates last year....another financial hardship.

The ACC approved the current makeup of the Anthem/Agua Fria Wastewater District nearly ten (10) years ago. Yet, at the request of the Anthem residents, the ACC is now considering a proposal to deconsolidate the District. Deconsolidation will result in a 139.7% increase in wastewater rates for the new Aqua Fria Wastewater District and a mere 15.5% increase in wastewater rates for the new Anthem Wastewater District. The ACC should not approve deconsolidation under these circumstances.

Not only would these outrageous increases for Corte Bella Residents become an unacceptable and unfair financial burden, especially during these difficult financial times, it would devalue our properties and make it impossible to sell our homes.

I respectfully request that common sense prevail to create a fair and unbiased decision for residents of all areas affected.

Thank you for your support and consideration.

James Tuor

Sun City West, AZ

Antonio Gill

From: Tom & Ruth Stephenson [trstephenson@cox.net]
Sent: Wednesday, August 10, 2011 9:31 AM
To: Pierce-Web; Stump-Web; Kennedy-Web; Newman-Web; Burns-Web; Utilities Div - Mailbox
Subject: Docket Nos. SW-01303A-09-0343 and W-01303A-09-0343

We are residents of Corte Bella in Sun City West. We are extremely concerned that the proposal to deconsolidate the Anthem/Aqua Fria Wastewater District will result in an increase of approximately \$40.37 in the monthly wastewater bill for Corte Bella residents. This would represent a percentage increase of approximately 140% since 2010, which is absolutely unconscionable. In addition, we are informed that we are also facing an 83% increase in water rates which is insane in these trying economic times.

The community of Corte Bella is suffering like most communities in Maricopa County. Our community golf course is also suffering as we lost over twenty members this year primarily due to cost increases that the members could no longer afford.

We all recognize the need for minor cost increases in most services that we buy similar to annual increases in the Consumer Price Index. However, what you are proposing between the wastewater increase and the water rates would result in an annual average increase of approximately \$785.00 in billings to Corte Bella residents.

Please reconsider your proposal. Make your increase a reasonable amount.

Tom & Ruth Stephenson

Antonio Gill

From: Krystle Perkins [krystle.perkins@gmail.com]
Sent: Wednesday, August 10, 2011 8:15 AM
To: Pierce-Web; Newman-Web; Burns-Web; Stump-Web; Kennedy-Web
Subject: Docket No. W-01303A-10-0448

Dear Commissioners,

The proposed rate increase by Arizona American Water company is absolutely disgusting! Our water rates are already significantly higher than most of the other surrounding cities. Additionally, we have a several fee's on our bills that are unfair and unjust. We have a montly flat rate of \$24.78. So even if I use NO water from this company, I am still expected to pay \$25 a month for nothing. That is awful! I should only be charged for what I use. We also pay the state, city, and county taxes for the water... and then we have to also pay for the franchise fee and another "water use tax". So if I am already paying the state, city and county, who is getting this water use tax? The greedy and money hungry water company, that's who!

The economy has obviously not recovered due to the past week and this weeks events involving the Stock Market. By allowing this company to increase our water rates will not only hurt our failing economy more but it will also put further financial strain on the families of Surprise. Many families are currently living pay check to pay check. Allowing them to charge us an additional \$25 dollars a month would be like taking food from their mouths, or gas from their vechiles. They are robbing us of our hard earned paychecks. They try to make it seem like it's not a big deal, to only pay an additional \$25 a month, but it is a big dea!! I pay an average of \$80.00 a month as it is for my water. If this increase goes thru I will be paying more than \$100.00 a month for water. That is deplorable!! Not only will I have to pay more for water at my home, but my HOA fees will also increase as a result! This will be due to the community having to pay more for water to keep the landscaping and community parks up. This is a terrible idea and shame on the greedy water company for asking us to pay over \$17 MILLION more to them a year!

I have a friend who lives in Phoenix, she has a pool and she only pays \$45-\$50 a month for her water! I don't have a pool and I already pay \$80 a month! Now I am being told that I may have to pay out more!! What's wrong with this picture?!!

From what I understand this water company built a new water treatment plant a few years ago and now they can't afford it! That's not the citizens of Surprise' fault! We didn't ask for this new plant to be built nor did we even have a say in them building it or not. We can't ask for a \$17 MILLION dollar raise to cover the debt we get ourselves into with our homes, cars, etc. ... And they shouldn't be allowed to ask for more money to cover their mistakes or debt either!! I strongly urge you to reject their request to raise our rates; it will only cause additional financial hardships on the already struggling families of Surprise.

Thank you,
Krystle M. Perkins

Antonio Gill

From: John Eakins [johneakins@msn.com]
Sent: Wednesday, August 10, 2011 7:48 AM
To: Pierce-Web; Stump-Web; Newman-Web; Burns-Web; Utilities Div - Mailbox; Kennedy-Web
Subject: SW-01303A-09-0343 W-01303A-09-0343 Utility rates



John Eakins & Emilie Tipton

Sun City West AZ
(Corte Bella)

Gary Pierce, Bob Stump, Sandra Kennedy,
Paul Newman, and Brenda Burns
Members of the Arizona Corporation Commission

Re: SW-01303A-09-0343 W-01303A-09-0343

ACC members,

If the deconsolidation of the wastewater district addressed by the referenced Docket numbers is approved by you, the average increase in Corte Bella will be over \$40 a month, over \$480 a year per family. This is a drastic increase for retired people on fixed incomes.

Coupled with an 80+% increase proposed for our water in Docket No. W-01303A-10-0448 and other increases that may be approved by you, we are having to consider whether Arizona is really the place for our retirement. Several other residents have expressed similar concerns to us.

I remind you that your commission approved the Anthem / Agua Fria Wastewater District almost ten years ago. Now at the first request of the Anthem residents, who see a personal advantage in this proposal, you are considering deconsolidating the district. This will result in a total increase of almost 140% for the new Agua Fria Wastewater district and only 15% for the new Anthem District. This would be unfair and destabilizing to developments in the Agua Fria District.

Please do not approve this request. To approve this realignment will call into question whether any historical decisions by your commission or any other government agency should be relied on for future decisions by Arizona's residents and potential residents. Throwing out this previous decision by the commission will impact the value and stability of our homes and neighborhoods, not something you should be doing in a state that seeks relocating retirees who want peace and stability.

Sincerely,
John Eakins & Emilie Tipton

Antonio Gill

From: Sheila Adams [sheilabadams@gmail.com]
Sent: Wednesday, August 10, 2011 7:31 AM
To: Pierce-Web; Stump-Web; Kennedy-Web; Newman-Web; Burns-Web; Utilities Div - Mailbox
Subject: Docket Nos. SW-01303A-09-0343 and W-01303A-09-0343

Dear Commissioner,

As residents of Corte Bella we hope you will not support the requested deconsolidation of the wastewater District.

In a time of decreasing value of homes and decline of residential construction in AZ making adverse changes is not reasonable. The majority of CB residents are on fixed incomes and this measure, when tied to the proposed 82.9% increase in water rates, will negatively impact too many of our residents.

We understand the critical condition of the water table and system in AZ and support conservation measures but not through raising the price so high that the landscape of the area suffers and visitors no longer want to come live here when they retire.

Please give the testimony of the residents hearty consideration when making your decision.

Thanks for you attention
Sheila B. Adams and Dale B. Adams

SCW, AZ

Antonio Gill

From:
Sent: Wednesday, August 10, 2011 7:04 AM
To: Newman-Web; Burns-Web; Pierce-Web; Stump-Web; Kennedy-Web
Subject: Unreasonable Water Rate Increase

I am a young disabled person, bedbound, on a very low fixed income.

The Az American Water (AAW) rate increase would be an extreme hardship on my residential account and HOA fees.

It is unreasonable to allow AAW to pass on their financial troubles.

Please deny their petition. Or, at minimum, greatly reduce the requested rate and delay its effective date at least a few years.

Thank you.

Ms. Amy

Antonio Gill

From: B Bochner [b2bochner@gmail.com]
Sent: Tuesday, August 09, 2011 8:37 PM
To: Pierce-Web
Subject: Docket #SW-01393a-09-0343 and Docket #W-01393A-09-0343

Gentlemen:

We are writing to you in the hope that you will **deny the application for the deconsolidation** of the Anthem/Agua Fria Wastewater District, which will result in the **SECOND** large increase in our water/sewer bills in 1 year. Coupled with the recent wastewater increase we received, this will make a total increase of 139.7% since 2010!

The homeowners of our adult community of Corte Bella are already paying excessive water/sewer rates. ***Our last water/sewer bill was more than \$150 for a one month period.*** We are two adults living in a 2,700 s.f. home. It is our understanding that the neighboring community of Sun City Grand pays water bills that average \$30 per month. We are both retirees, living on a modest retirement income. Another increase would make it extremely difficult for us to pay our other bills, i.e., taxes, food and insurance, as well as monthly medical premiums and necessary medications.

We are planning to attend the proposed hearing on August 22. Our hope is that the commission will deny Arizona American Water yet a second very expensive increase.

Thank you.

Respectfully submitted,

Sun City West, AZ

Antonio Gill

From: Y VALENZUELA [yvvalen@msn.com]
Sent: Tuesday, August 09, 2011 8:20 PM
To: Pierce-Web

I am a resident of Surprise, a 83% hike in a water bill is ridiculous and corruptive

vote NO

Yvonne Valenzuela

Antonio Gill

From: reisgrau@cox.net
Sent: Tuesday, August 09, 2011 5:29 PM
To: Pierce-Web; Stump-Web; Kennedy-Web; Newman-Web; Burns-Web; Utilities Div - Mailbox
Subject: Docket #'s SW-01303A-09-0343 & W-01303A-09-0343

To Whom It May Concern:

We are writing to you in the hope that you will deny the application for the deconsolidation of the Anthem/Agua Fria Wasterwater District, which will result in a **SECOND** large increase in our water/sewer bills in 1 year. Coupled with the recent wastewater increase we received, this will make a total increase of 139.7% since 2010!

The homeowners of our adult community of Corte Bella are already paying exhorbitant water/sewer rates. **Our last water/sewer bill was more than \$150 for a one month period.** We are two adults living in a 2,150 s.f. home. It is our understanding that the neighboring community of Sun City Grand pays water bills that average \$30 per month. We are both retirees, living on a modest retirement income. Another increase would make it extremely difficult for us to pay our other bills, i.e., mortgage, taxes, food and insurance, as well as monthly medical premiums and necessary medications.

We are planning to attend the proposed hearing on August 22. We fervently hope that the commission will deny Arizona American Water yet a second exhorbitant increase.

Thank you.

Respectfully submitted,

Susan & Richard Eisgrau

Sun City West, AZ

Antonio Gill

From: RODNEY SUNDHEIM [rsundheim@hotmail.com]
Sent: Tuesday, August 09, 2011 5:01 PM
To: Pierce-Web; Stump-Web; Kennedy-Web; Newman-Web; Burns-Web; Utilities Div - Mailbox
Subject: Docket Nos. SW-01303A-09-0343 and W-01303A-09-0343

We are writing this as we struggle with the thought of what seems to be an extremely high rate increase for Corte Bella homeowners regarding the deconsolidation and the effect of this on our monthly utility bills. We know that this will impact our household personally and fear that it also will impact even further the value of our home in Corte Bella. This added to the proposed 82.9% increase in water rates is mind boggling and frankly overwhelming. In addition we have always struggled to understand how the amount of water we consume determines our sewer bill. As I'm sure you are aware, we water our outdoor foliage with tap water and that obviously does not involve any sewer usage. With the increase proposed this seems to loom even larger as an important issue. The fact that the Anthem Wastewater District will see only a 15.5% wastewater rate increase while we in Corte Bella will be assessed a 139.7% increase is ludicrous.

Thank you for your consideration of our concerns.

Rodney and Sheri Sundheim

Sun City West, AZ

Antonio Gill

From: Joyce Stalians [joycestalians@hotmail.com]
Sent: Tuesday, August 09, 2011 4:32 PM
To: joycestalians@yahoo.com
Subject: SW-01303-A-09-0343 and W-01303A-09-0343

To Whom It May Concern

We want to voice our objection to the proposal in Docket No. SW-01303A-09-0343 to deconsolidate the Anthem/Agua Fria Wastewater District. If approved, this proposal would result in a 139.7% increase in wastewater rates since 2010. This is an excessive increase in a community of fixed incomes especially during these unstable economic times.

We also object to the rate hike proposed in Docket No. W-01303A-09-0343. Approval of this proposal would increase our rate by 82.9%. Again this is an excessive increase during a time of financial crisis.

We urge you to deny the proposals.
Your attention to this matter is greatly appreciated.

Dean and Joyce Stalians

Sun City West, AZ

Antonio Gill

From: vbrown49@cox.net
Sent: Tuesday, August 09, 2011 1:32 PM
To: Pierce-Web; Stump-Web; Kennedy-Web; Newman-Web; Burns-Web
Subject: Docket Nos. SW-01303A-09-0343 and W-01303A-09-0343

My wife and myself are residents of the community of Corte Bella. We want to express our total opposition to the proposed rate increases contained in the above referenced cases.

It would be totally irrespsible for the commission to allow increases in excess of 130% during these economic times, especially for a community occupied by seniors.

We believe it would be morally, and politically corrupt for the commission grant a proposal that would favor a non adult community, Anthem at the expense of those on fixed income like my wife and myself?

Justification of such action would certainly result in outrage by us and other seniors.

Vander Brown
Corte Bella Resident

Antonio Gill

From: tilt1@q.com
Sent: Tuesday, August 09, 2011 1:29 PM
To: Pierce-Web
Cc: Stump-Web
Subject: DOCKET #SW-01303A-09-343 AND W-01303A-09-0343 ARIZONA AMERICAN WATER COMPANY

PLEASE CONSIDER THE FOLLOWING:

IF DECONSOLIDATION IS APPROVED, THE AVERAGE WASTEWATER BILL FOR CORTE BELLA RESIDENTS WILL INCREASE BY \$40.37 A MONTH. AN ANNUAL INCREASE OF \$484.44 PER HOMEOWNER. THE ACC NEEDS TO UNDERSTAND THAT CORTE BELLA RESIDENTS CANNOT HANDLE SUCH A DRASTIC INCREASE IN THEIR MONTHLY UTILITY BILLS. MOST OF OUR RESIDENTS ARE RETIRED AND CAN'T AFFORD THE ADDITIONAL BURDEN. IT IS UNTHINKABLE THAT YOU COULD ALLOW THE DECONSOLATION NOW AND LATER ALLOW (ANTHEM)TO BE PUT BACK IN THE CONSOLADATION. WHAT ARE YOU PEOPLE THINKING??

THANK YOU,
TILTON WEINSTEIN

SUN CITY WEST,

Antonio Gill

From: Tom [Tdietz47@cox.net]
Sent: Tuesday, August 09, 2011 1:03 PM
To: Pierce-Web; Stump-Web; Kennedy-Web; Newman-Web; Burns-Web; Utilities Div - Mailbox
Subject: Docket Numbers SW-01303A-09-0343 and W-01303A-09-0343

Dear Commissioners

I write to protest the wastewater rate increases as a result of the propose deconsolidation of the Anthem/Agua Fria Wastewater District in above docket numbers before the AZ Corporation Commission (ACC).

Who among us in today's economic climate can afford an cost increase of 139.7% of any single item required for life within one year. We have little choice, the AZ American Water Company has a monopoly. I have not received a cost of living increase in my retirement income in the passed two years. The ACC approved the current wastewater district nearly ten years ago, it has served the resident of the west valley very well. A deconsolidation of the Anthem/Agua Fria Wastewater district will result in an unnecessary hardship on my family.

This increased expense is without merit and I urge you to disapprove the deconsolidation of the Anthem/Auga Fria Wastewater District. I say again, a 139.7% increase in a period of one year is drastic and unwarranted.

Sincerely,

Tomie Dietz

Sun City West, AZ

Antonio Gill

From: Moore, Gayle [Gayle.Moore@umusic.com]
Sent: Tuesday, August 09, 2011 12:49 PM
To: Pierce-Web; Stump-Web; Kennedy-Web; Newman-Web; Burns-Web; Utilities Div - Mailbox
Subject: Docket Numbers - SW-01303A-09-0343 & W-01303A-09-0343

Regarding the proposed actions of the ACC, and as a resident of Corte Bella, I would like to file a complaint.

If deconsolidation is approved the average wastewater bill for Corte Bella residents will increase by \$40.37 a month - an annual increase of \$484.44 per household.

The ACC needs to understand that Corte Bella residents cannot handle such a drastic increase in their monthly utility bills. We are a group of retirees, many of whom are living on fixed incomes.

In addition to this increase, Corte Bella residents are also facing a proposed 82.9% increase in water rates as part of Docket No W-01303A-10-0448. This will increase the average water bill by \$25.13 a month.

The ACC approved the current make up of the Anthem/Agua Fria Wastewater District nearly ten years ago. Yet , at the request of Anthem residents, the ACC is now considering a proposal to deconsolidate the District. Deconsolidation will result in a 139.7% increase in wastewater rates for the new Agua Fria Wastewater District and a mere 15.5% increase in wastewater rates for the new Anthem Wastewater District .

This is an unfair and disproportionate distribution of the increases. The ACC should not approve deconsolidation under these circumstances.

Thanks,
gayle

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Antonio Gill

From: Pat Middel [reldy11@yahoo.com]
Sent: Tuesday, August 09, 2011 12:11 PM
To: Pierce-Web; Stump-web-@azcc.gov; Kennedy-web-@azcc.gov; Newman-web-@azcc.gov; Burns-web-@azcc.gov
Subject: UTILITY COMPLAINT!

To whom it may concern:

We have a 2nd home in Corte Bella country club and I understand the water rates are to go higher! This would be a hardship on us especially in this economy! There is a law firm in representing Corte Bella. Doc SW-01303A-09-0343 and Doc W.

With all the foreclosures and short sales at this time, how can the water company even consider a rate hike so high!? It is absolutely absurd! How dare the utilities companies take advantage of the Senior's in such a bold move!

This will not be the end of the debate and there will be many more complaints! The real estate in the area is going down again and people are not even able to sell their homes even if they wanted to! They have lost so much already and the water company wants to make it even harder!

See that all parties involved in Arizona Water Co. rates, has a copy!

Sincerely,
Barbara Glotzer
Patricia Middel
Dorace Allyn

Sun City West AZ
Corte Bella Country Club

Antonio Gill

From: Steven Beinfest [sbfest@cox.net]
Sent: Tuesday, August 09, 2011 11:23 AM
To: Pierce-Web; Stump-Web; Kennedy-Web; Newman-Web; Burns-Web; Utilities Div - Mailbox
Subject: Docket Nos. SW-01303A-09-0343 and W-01303A-09-0343

To: Commissioners Gary Pierce, Bob Stump, Sandra Kennedy, Paul Newman, and Brenda Burns

- If deconsolidation is approved, the average wastewater bill for C residents will increase by \$40.37 a month – an annual increase of \$484.44 per house. ACC needs to understand that Corte Bella residents cannot handle such a drastic increase in their monthly utility bills. You should describe how an increase in wastewater impact you and/or your family financially.

- In addition to this case, Corte Bella residents are also facing a proposed increase in water rates as part of Docket No. W-01303A-10-0448. This will increase average water bill by \$25.13 a month.

- The ACC approved the current makeup of the Anthem / Agua Fria Wastewater District nearly ten (10) years ago. Yet, at the request of Anthem residents, the ACC is considering a proposal to deconsolidate the District. Deconsolidation will result in an increase in wastewater rates for the new Agua Fria Wastewater District and a moderate increase in wastewater rates for the new Anthem Wastewater District. The ACC should approve deconsolidation under these circumstances.

Best regards,

Steven & Isabell Beinfest

Sun City West, AZ

Antonio Gill

From: Brian Gillies [brian.gillies@gmail.com]
Sent: Tuesday, August 09, 2011 11:16 AM
To: Pierce-Web; Stump-Web; Burns-Web; Utilities Div - Mailbox; Newman-Web; Kennedy-Web
Subject: Docket Nos. SW-01303A-09-0343 and W-01303A-09-0343

ACC Commissioners,

I would like to comment on the dockets listed above relating to the deconsolidation of the Anthem/Agua Fria Wastewater District:

- If deconsolidation is approved, the average wastewater bill for Corte Bella residents will increase by \$40.37 per month, which equates to an annual increase of \$484.44 per household. The ACC needs to understand that Corte Bella residents cannot handle such a drastic increase in their monthly utility bills.
- In addition to this case, Corte Bella residents are also facing a proposed 82.9% increase in water rates as part of Docket No. W-01303A-10-0448. This would increase the average water bill by \$25.13 per month.
- The ACC approved the current makeup of the Anthem/Agua Fria Wastewater District nearly 10 years ago. Yet, at the request of Anthem residents alone, the ACC is now considering a proposal to deconsolidate the District. Deconsolidation will result in a 139.7% increase in wastewater rates for the new Agua Fria Wastewater District and a mere 15.5% increase in wastewater rates for the new Anthem Wastewater District. The ACC should NOT approve deconsolidation under these circumstances.

I hope you will give consideration to the above concerns.

Sincerely,
Brian Gillies

Antonio Gill

From: Charles Dyer [charles.dyer@moody.edu]
Sent: Tuesday, August 09, 2011 11:17 AM
To: Pierce-Web; Stump-Web; Kennedy-Web; Newman-Web; Burns-Web; Utilities Div - Mailbox
Subject: SW-01303A-09-0343 and W-01303A-09-0343

I tried to submit the following comments using the Arizona Corporation Commission Public Comment Form, but the form would not allow me to send it via e-mail. I feel strongly enough about the issue that I want make sure my comments are included, so I'm sending this e-mail directly to each of you.

I'm writing to oppose the deconsolidation of the Anthem/Aqua Fria Wastewater District as well as the proposed increase in our water rates and wastewater rates. These proposals, as now under consideration, will result in an 82.9% increase in my water rate and a 139% increase in my wastewater rate--an average annual increase that has been projected to be \$301.56 per household for water and \$484.44 per household for wastewater treatment.

I live Corte Bella, a community where most residents are retired. Asking retirees to shoulder a one-year increase of nearly \$800 is excessive and will impose a severe hardship on many in the community.

Again, I urge you to not approve the deconsolidation plan...and to drastically cut back on the proposed increases for water rates and wastewater rates. Thank you for your consideration of this request.

Charles Dyer

Sun City West,

charles.dyer@moody.edu

P.S. You might also want to ask the Arizona Corporation Commission to explore why their Public Comment Form cannot be submitted electronically by everyone. I filled it out twice and tried to submit it twice. Each time nothing happened. They need to make sure the form is optimized so it can be used by all types of computers and web browsers. (I'm using a Apple MacBook Pro, running OS 10.6.8 with Firefox 5.0.1 browser, and Cox as my internet provider.)